

FAQs Online pre-departure meeting

31st January 2022

General Questions

Q: Do we need to register somewhere for the student id?

Student ID has been sent to you by email. It is 8 digit number. In case you have not received login details to CAS, please contact your IO coordinator.

Q: Will EU4+ students also have to confirm our arrival? I get an Erasmus+ grant as well, so I think I might

Yes, you will be able to get your certificate of arrival. It will be signed on 9th and 10th February. Please book your time slot via SIS.

Q: Should everyone have to get the certificate of arrival? My university doesn't require it

If your university does not require it, then you can skip it. Some universities requires the confirmation of stay at the end of your mobility. But as per our experience, most of the Erasmus students will need in the beginning of the semester.

**Q: When will we be able to register for the caroling tour or the history seminar?
Starting 31 January, 2022 at 12 PM.**

Q: Is it necessary to join all the coordinators academic zoom meetings, or just the one of our studies?

No, it is not. Join only those of which institute you are registering courses.

Q: There are students who have not yet received a visa or for some other reason can not attend orientational week. How can they transmit information from events that take place physically?

Q: Is it still possible to register for a buddy?

Yes, you can register via this [link](#).

Q: Is attendance compulsory this week? Could we arrive between 11-13 February?

The Welcome Week is not mandatory. But we highly encourage you to join us on 8th February for the Welcome presentation. We will stream it online.

Q: Will there be cultural or social programmes that virtual mobility student can join? :)

At this moment we do not plan any activities online as most of the students will be here in person. But if anything changes, we will let you know.

Q: When is it possible to log into the faculty email?

As of 31 January, 2022. All students were sent instruction info into their emails.

Q: Where can we find the PowerPoint slides afterwards?

The PDF presentation will be available [here](#) as well as the video recording and the FAQs.

Q: I forgot to ask that before: Will the IO give us a digital copy of the certification of arrival in CU? We have to send it to our home university

When you come to the IO, talk to your IO coordinator, she can scan the confirmation for you.

COVID

Q: Should those recovered from the virus less than 180 days ago also quarantine in the dormitory? No, there is no quarantine required for vaccinated (less than 180 days) or recovered students.

Q: So with a booster shot, you also don't need a PCR for the dorms, right?

Yes, you do not need a PCR test after a booster shot.

Q: So the Johnson & Johnson vaccine is recognised in the Czech Republic?

Yes.

Q: My home country's pass expires very soon. Will it also expire for Czech Republic?

Yes, the certificate expires 9 months after the second dose. It is renewed by the booster.

Q: Does the restaurants/pubs or club close at a certain time due to the restriction?

No, the open hours are not limited now.

Q: How is the testing situation? Are PCR or antigen-tests required for any events?

And does it cost anything to do them at testing points?

PCR or Antigen tests are done only in case you feel sick or you want to test yourself after contact with infected person. The costs are 200 CZK for antigen and 814 CZK for PCR test. You can also buy self-test antigen in pharmacy for around 100 CZK.

Q: If I'm fully vaccinated and recovered from COVID, should I have to do PCR test to enter the Czech Republic?

Yes, you have to do PCR test before your travel if you have not done the booster yet.

Q: So we show the PCR test at the dorms when we arrive? Yes.

Q: If I am cross vaccinated (e.g. having had 2 shots of Moderna and a Pfizer booster), is this also regarded acceptable? I remember there being doubts about cross vaccinations at a certain point

In this case you are ok.

Q: If my vaccine expires in 4 months, should I get my booster dose now?

To be sure you are ok without limitations in CZ, it would be better.

Q: I have had the booster vaccine a few days ago, is there a time that I have to wait before I can enter the country without a PCR test?

No, once you have a certificate that you obtained your booster vaccine, you are ok to travel without the PCR test.

Q: How much do those respirator masks cost in Czech Republic?

You can buy them in a pharmacy - around 20 CZK per a mask. You can buy a bunch of them for a cheaper price in supermarkets (Lidl) and drug stores (DM, Rossman).

Q: I had my first dose in July and than another one in December, the booster one, cause I had Covid last year. My certificate still says 3/3 doses. Do I need PCR?

No, if you got a booster.

Q: Do we need to have a confirmation of vaccination in paper form for dormitories, or its ok just to show it on our phones?

It depends on how your home country issue it. Bring what you have.

Q: Is it possible to get an EU Digital Covid Certificate as a non-EU foreign national (with a long-term visa)? **Yes. The information on how to request it are [here](#).**

Q: Can I with 2 doses of vaccination do an antigen test for arriving in Czech Republic or does it need to be a PCR Test?

No, you have to undergo PCR test before your travel to Prague.

Accommodation - Dormitorie

Q: Is it possible to arrive a day earlier in the dorm than stated on the voucher?

Yes, but always inform the dormitories beforehand.

Q: If we stay at the dormitories, do we still need to register at foreign police ourselves?

No, the dormitory will do it for you.

Q: Is the confirmation of payment the one of our bank or did you send us an email with it? **You should receive an automatic confirmation after your payment from platba@kam.cuni.cz. But you can also bring your bank statement of the successful transfer if you have not received the automatic confirmation.**

Q: My bank messed up the payment and the dormitory got 5100 CZK instead of 5600 czk so can I pay those 500 CZK additionaly (i got a confirmation of payment - an email). **No worries, you will pay the missing amount afterward, you will be inform upon your arrival at the accommodation office.**

Q: Do we need a PCR test for the dorm when we have the booster vaccination?

No.

Q: Can I cancel the dormitory and get a refund?

Please contact the accommodation office at accommodation@kam.cuni.cz and they will confirm if there is any cancellation fee or they return the full amount.

Q: How do we pay for the dormitories when we are there? Do we get the bill via email each month?

You will pay it each month, by credit card or bank transfer.

Q: I've not received any deposit confirmation, I wrote an email and the dorms told me that is all ok. Is it still necessary to have the confirmation of the deposit payment?

If you have the confirmation directly from the dorms it is completely fine just bring it with you.

Q: Where exactly can I find the check-in date? Because on the accommodation voucher I have just that the voucher is valid from February till June

It always should be stated on your accommodation voucher. Should you not see it there, you can contact us and email us the scan of your voucher or contact the accommodation office as well.

Q: When can I have information about my roommate? Is it arranged randomly?

We do not give such information. But after your arrival if you have a friend from your country, you can ask to be accommodated together.

Q: I am planning to open a bank account in the Czech Republic, do we always pay by bank account for our accommodation?

It is always easier and faster.

Q: What happens when I have already paid for accommodation for the month of February, and because I have not yet obtained a visa, I cannot arrive in the first half of the month? Also, is the payment valid when we paid or can it be valid from the date we arrived?

Let the dormitory office know about your situation and your estimated date of arrival.

Q: The confirmation e-mail is it the one by koleje.platby?

Yes, either this one or platba@kam.cuni.cz

Q: Is it possible to change rooms after registration?

Yes only upon registration. Please go to the accommodation office and ask there. They will let you know based on the current situation.

Q: Are there single rooms available? I have the medical documentation ready so is it possible to change my reservation into a single room upon arrival or is it necessary to do it early?

No single rooms are available at this moment. But the situation can change within a month. Always check with the dormitories.

Q: Can you please repeat the e mail of the confirmation of deposit payment?

It is platba@kam.cuni.cz and automatic email is sent from koleje.platby@kam.cuni.cz

Q: Are external people allowed to visit the dorm to see friends?

Yes, your guest can stay for upto 5 days, please inform the dormitory office about your visit. You will be issued a bill. Your roommate has to be ok with you having a visitor.

Q: What if I didn't get the confirmation mail from platba@kam.cuni.cz? I got email form koleje.platby

This is also correct. Automatic emails are sent form koleje.platby.... but email comunication could be done via platba@kam.cuni.cz (regarding the payments)

Q: My payment was not working, I have contacted the dormitory but have not received a reply. Will I still be able to get a room?

Please contact the dormitory office accommodation@kam.cuni.cz and explain the situation.