## **ACADEMICS**

#### **Exchange student:**

Does uni offer any free Czech language course? Or do you recommend any Czech course in Prague outside uni? I know there has been one free Czech course but it is too late to sign now and there are some paid Czech courses but these seem quite expensive. Any advice?

**IO: FSV UK** offers only **paid Intensive Czech language courses**, free Czech language courses could be looked up at the Faculty of Arts. We also suggest checking this website.

## **Exchange student:**

I would need guidance with the courses to choose because some of the ones I had chosen before my mobility are not applicable to Erasmus students.

IO: Please, contact your FSV UK coordinator, as we need to understand your requirements.

#### **Exchange student:**

So every course is normal in class and additionally recorded online?

**IO:** Please check here for <u>the Guidelines of the teaching in the Winter Semester 2021/22</u>. Every course could have a bit of different politics, see the syllabus for more information and if not stated, contact the professor.

#### **Exchange student:**

As I understood, we need to take a PCR-test in case the event counts 20 and more people. Will we be informed of the number of students before such events?

**IO:** You can also take an antigen test (max. 72 hrs before). In the SIS you can see how many students attend a class. We will discuss it during tomorrow's meeting. Generally, you need to follow the government measures updates. The IO will be informing you through its channels - web, facebook, emails.

## **Exchange student:**

Do we need tests to enter the uni?

**IO:** Only for classes with more than 20 people, and for all events organized by the International Office (welcome week, collecting of documents,...).

## **Exchange student:**

Hello, my school refused me some courses so I had to change my course list. I have been trying to contact you by email since the beginning of August but no one is answering me, so I need your signature to get my erasmus scholarship. Can you please answer my emails?

**IO**: Dear Lucie, your coordinator Petra confirmed that she has replied to your emails. Kindly ask you to check even your spam. The relevant at this moment is the courses that you will register for starting this Friday, September 17, at 12 PM.

# CAS/ SIS login problem

- 1) **look for an email with login data for CAS (check your spam)** email contains personal number plus (https://ldapuser.cuni.cz/language/switch?lang=en) a temporary password to be reset within 5 days
- 2) login data for CAS with the changed password equals login data to SIS (https://is.cuni.cz/studium/eng/index.php)
- 3) If you received the login data for CAS but **the password has expired**, **you need to write to HELPDESK** https://is.cuni.cz/webapps/index.php
- 4) If nothing is received, please email <a href="mailto:studyabroad@fsv.cuni.cz">studyabroad@fsv.cuni.cz</a> or your faculty coordinator and we will help you.
- 5) If you have an apple laptop please do not use Safari.

CAS log in data equals SIS (you will use the same login name and password)

## **COVID RELATED**

Entry to the Czech Republic

Authorised Covid-19 vaccines

#### **Exchange student:**

I am vaccinated in the eu. will i need to be tested

IO: If vaccinated in the EU then you won't. But make sure you have an EU digital COVID certificate.

## **Exchange student:**

How long does it take to get the test result in the Czech Republic?

**IO:** For the Antigen Rapid Test it takes 30 min max if done in the public test points. If done in the dormitory, it takes approximately 20 min depending on the type of the Antigen Rapid Test.

If you undergo a PCR test, the results are sent in 24 hours, but some testing points will give you results in 48 hours.

#### **Exchange student:**

Is the arrival form similar to those required by ERAMUS and the sending University in order to confirm that we have indeed arrived at the designated arrival date in our Agreements?

IO: FSV arrival form - link here.

Arrival form when coming to Czechia - link here (Public Health Passenger Locator Form).

Confirmation of Arrival/Mobility start - Erasmus+ - This form is provided by the sending university and differs in format.

## **Exchange student:**

Do we still have to have a PCR negative test and self isolation if we are vaccinated?

**IO:** If you are fully vaccinated and the vaccination is authorized by EMA (<u>4 main vaccinations</u> + Covishield) then you are ok and you do not have to be tested unless there is a reason (symptoms of illness, contact with infected person...).

#### **Exchange student:**

I am fully vaccinated in Germany. Do I still need the tests and self isolation?

IO: No, if fully vaccinated in Germany and have an EU Digital COVID certificate you do not need a test nor self isolation.

Dominik Obruča European OfficeToEveryone

current official arrival information are here:

https://koronavirus.mzcr.cz/en/list-of-countries-according-to-the-level-of-risk/ - check the instructions before your arrival

#### **Exchange student:**

I came here like 2 weeks ago, I am fully vaccinated and I have proof of recovery from Covid 19 from 3 months ago. Do I still need a test?

**IO:** If you are vaccinated in the EU, then no. If vaccinated outside the EU, check for the vaccine types that are accepted in Czechia.

If you have an official proof of recovery from COVID 19 no older than 180 days, then you are ok and no testing needed.

## **Exchange student:**

Am I correct that Sputnik V is not considered an approved vaccine?

**IO**: Unfortunately, you are correct. The accepted vaccines are listed <u>here</u>.

## **Exchange student:**

I have been in Prague since 27/08. Do I need a PCR test? I've already done one when I arrived.

**IO:** If you are not vaccinated and staying in the dormitories, then you will need to be tested at least once a week with Rapid Antigen Test.

When attending Orientation Day, any on-site events of the Welcome week you need to prove yourself with a negative test result (valid PCR 7 days, RAT 72 hours).

#### **Exchange student:**

I am vaccinated with the Sinopharm vaccination which is approved by the WHO, is it a problem?

**IO:** We can accept only vaccinations listed <u>here</u>. If not listed then you are regarded as a non vaccinated person and have to be tested as per the current regulations.

#### **Exchange student:**

Do we still need a negative test for examinations and events if we are vaccinated?

**IO:** If the vaccination is listed here, then no, you don't.

## **Exchange student:**

I've been here for like 2 months and nobody asked me about the test or vaccination.

**IO:** The International Office will:) when coming to us, attending any on-site Welcome Week events, Orientation Day, etc. Also bear in mind that you are obliged to prove yourself with vaccination, negative test or proof of recovery from COVID19 while participating in courses on site and using all university premises.

Outside the school (restaurants, theatre, cinemas...) you NEED to follow the current pandemic restrictions.

#### **Exchange student:**

I'm from the UK, does my proof of vaccination need to be in a physical format, or will the digital version of the form suffice?

IO: Please check here for what we accept.

#### **Exchange student:**

65 crowns are for PCR or for Antigen test?

**IO:** Antigen test 65 CZK (2,6 EUR) only in the dormitories, Public testing points around 200 CZK (7,9 EUR) or plus, PCR test around 1000 CZK (39,5 EUR) varies as per public testing points.

## **Exchange student:**

So an antigen test is self-test? Can we buy it at Dormitory even if we are staying at a private accommodation?

**IO:** At the dormitories you can buy an Antigen test and test yourself (a medical staff will be there if assistance is needed). Such test results are accepted only by the dormitories, and cannot be used for the restaurants, cinemas...

If you are staying outside the dormitories you have to visit any of the Public testing points.

## **Exchange student:**

If we are in a 10 day isolation during the welcome week and orientations, what are our alternatives, are there online versions or something similar?

**IO:** Quite a few events will be online. Orientation Day 27 September - afternoon online version as well, 3PM - link will be sent to all students.

A few online events are organized by <u>ESN</u>, but some events are also later on so that even students who have to be in a self-isolation could take part in them.

#### **Exchange student:**

I've read once that Charles university had its own test center for PCR tests and rapid tests and that students of Charles get a discount at tests. Is this valid and can we still be tested at it?

**IO:** This testing point is not open as of now. But once reopened we will inform you about this option.

## **DORMITORIES**

relevant web pages:

Before your arrival to the dormitories

Covid measures valid at the dormitories

Check in procedure at the dormitories

contact email addresses: koleje.bounce@kam.cuni.cz, accommodation@kam.cuni.cz

#### **Exchange student:**

Is it still possible to get a place at the dormitory?

**IO:** It is definitely possible to address the dormitories and ask for accommodation. They will provide one according to capacity available. Please see more information and contact <u>here</u>.

#### **Exchange student:**

How are the rooms distributed?

IO: According to the capacity available. You can state your preference via email.

#### **Exchange student:**

Sorry if you were talking about that but probably I missed it - when will we get our accomodation vouchers for dormitories?

**IO:** If you are an Erasmus student and have asked for accommodation in dormitories you should have received the voucher together with your Acceptance documents. If not please contact our colleagues from the European office at <a href="mailto:erasmus@ruk.cuni.cz">erasmus@ruk.cuni.cz</a>. If you are not an Erasmus student please contact your faculty coordinator to check-up.

#### **Exchange student:**

Who should we inform about our arrival day & time?

**IO:** If you plan to arrive on a different day than stated on your accommodation voucher or if you arrive late evening, night or weekend (not within working hours), please inform the accommodation office of a dormitory you will be staying in, see the contacts <u>here</u>.

#### **Exchange student:**

Is it okay if the date is still indeterminate for me but I am planning on staying at the dormitories. I have paid the deposit, but still haven't received my visa. The reservation won't be cancelled because of it, right?

**IO:** The reservation will still be valid as long as you inform the accommodation office of your dormitory by the 30th September. After that date without giving the information to the dormitory your reservation might be cancelled. See more details <u>here</u>.

#### **Exchange student:**

I have already arrived but I got located at Hostivar, is it possible to trade to Hvezda?

**IO:** Yes, it probably WILL be possible after 30th September. If you wish to move to another dormitory, send your request via email to the accommodation office of the dormitory you want to move in and please wait till October.

## **Exchange student:**

Are there any specific hours of arrival? May I arrive around 22:00? and where should we send information with the date of our arrival? :)

**IO:** See the working hours of each dormitory <u>here</u>. If you arrive at different times, please do inform the accommodation office of the dormitory you will be staying in, see the contacts <u>here</u>. You will be accommodated for the night and the following working day checked-in to your permanent room.

#### **Exchange student:**

I believe you can arrive at any time and stay the night but can only check in the next morning if it's outside office hours.

**IO:** Yes, it is so, but please always inform the accommodation office in advance.

## **Exchange student:**

Anyone know if we need to pay anything when we arrive at the dormitory? I paid a deposit but I think it is counted as the fee from last month.

**IO:** If you paid the deposit and one month rent as per the dormitory conditions you won't pay anything upon arrival at the dormitory. See more information <u>here</u>.

## **Exchange student:**

If I have a close person who is vaccinated can she come and stay over at the dormitories or do the covid restrictions don't allow that?

**IO:** You can have a guest staying the night in dormitories according to the rules and fees stated. Please see more information <u>here</u> and contact the accommodation office of your dormitory to discuss details.

## Exchange student:

How does the email from the dormitory look like? I only received the confirmation email about the dorm but still no precise information.

**IO:** Please see more information at the <u>dormitory website</u>. You can let them know the date of your arrival at <u>accommodation@kam.cuni.cz</u> or <u>koleje.bounce@kam.cuni.cz</u>.

#### **Exchange student:**

Thank you for your answer. I have one more question though; As I'm planning to come to Prague by car, is there a way to leave it by the dormitories? Are there any extra charges for the parking spot?

**IO:** It depends on the dormitory you are accommodated in. The residences in the city center have no parking spots available and students need to use public parking possibilities. The dormitories (some of them) outside the center offer parking spots for a fee. Please contact the <u>accommodation office</u> of your dormitory and ask for details.

Exchange student: When is it possible to have a room? From which day?

**IO:** The dates are stated on your accommodation contract. If you plan to arrive on a different day than stated on your accommodation voucher or if you arrive late evening, night or weekend (not within working hours), please inform the accommodation office of a dormitory you will be staying in, see the contacts <u>here</u>.

## **Exchange student:**

We exchanged a few emails about it, but I haven't got my voucher yet - only a payment confirmation. I'll be coming on Sunday evening, so I'm sure how many people will be at the reception then. Will there be any problems with my "check-in"?

**IO**: If you plan to arrive late evening, night or weekend (not within working hours), please inform the accommodation office of a dormitory you will be staying in, see the contacts <u>here</u>.

Exchange student: What are the office hours?

**IO:** If you are asking about the office hours of the dormitory accommodation office, they are available <u>here</u>. The office hours of the International Office at the Faculty of Social Sciences are <u>these</u>.

**Exchange Student:** If I want to bring my friend over to a dormitory for a night will he/she have to pay a certain amount of money at the reception?

IO: Yes, she/he will have to pay a fee.

**Exchange Student:** If we get confirmation of payment for dormitory do we have to book a room via Rehos system?

**IO:** International students do not book the room via the Rehos system.

Exchange Student: Do we have wifi in rooms?

IO: Yes, there is wifi connection.

**Exchange Student:** Do you know how is the distribution of the rooms?

**IO:** It is done by the Dormitory office.

Exchange Student: Can we stay for night for free in another dormitory?

IO: No, you have to pay a fee.

**Exchange Student:** The examination period is until February 13th, but we have access to the dormitories until the 11th.. Explain?

**IO:** The examination period ends on Sunday, February 13, but it concerns deadlines to essay. No tests are written during weekends. Thus, you need to plan the finalization of your essay accordingly, if you know that you are busy with the departure. The end date at the dormitory is February 11 due to the income of new students for the spring semester 2021-22.

Exchange student: Where can we find the rules for having guests in the dormitories?

**IO:** Kindly send an email to the dormitory office at <a href="mailto:accomodation@kam.cuni.cz">accomodation@kam.cuni.cz</a> and ask for more information.

**Exchange student:** As a non-EU (US) student, will I have to register with Czech Foreign Police, or since I'll be going to the dorms, will that be done automatically?

**IO:** It will be done automatically by the dormitory office.

**Exchange student:** Are there any talks of a third dose that we can take.

**IO:** Nothing concrete at the moment.

Exchange student: I have got vaccinated outside Europe. How long should I keep testing?

**IO**: If your vaccination is not a vaccination authorized by EMA (<u>4 main vaccinations</u> + Covishield) and administered in <u>one of these countries</u>, you will have to get tested every 7 days, if you stay at the dormitory.

**Exchange student:** When I arrive in Prague, should I go directly to a testing centre, do a test and then self-isolate myself in my dormitory room for how many days? Up until my test answer or 10 days as the dormitory rule.

IO: It depends on which country you come from (green, orange,...) and whether you are vaccinated or not. Kindly follow the instructions of the table, part B, available <u>here</u>.

**Exchange student:** Is it easy to receive our result of PCR/antigen as we come from another country? How does it work?

IO: Yes, the PCR test results will be sent to the email address that you give at the moment of your registration. It may take 24 - 48 hours depending on the testing point. The results of the antigen test take 30 minutes.

## **VISA ISSUES**

#### **Exchange student:**

I am from Ukraine but I have a Polish temporary resident card. I don't have a visa. Can I apply for a resident card in Czechia?

**IO:** With a Polish residence permit, you may enter and stay in the Czech Republic (or other EU country) for 90 days. Within these 90 days you need to apply for a residence permit in Czechia, sooner than better. Please contact the embassy for any other information.

## **Exchange student:**

How can I book an appointment at the Ministry of Interior office in Prague to apply for a long term residence permit for students?

**IO:** Please visit the webpage <u>here</u>.On this website you will find information related to online reservation. It is important for you to reserve the spot.

#### **Exchange student:**

These visas are not required for EU students, right?

IO: Correct, EU students do not need a visa.

#### **Exchange student:**

We (Serbians) were told we can come without a visa, and then come back, pick it up from Serbia when it's ready, and return to Prague. This is due to us not getting the acceptance letter early enough to apply for the visa in time. Is that acceptable?

**IO:** Serbia is on the list of countries whose citizens are exempt from the visa requirement for travel to the Schengen Area – based on Regulation (EU) 2018/1806. Please, click <u>here</u>. If conditions are not defined differently (for instance, when the borders were closed due to pandemic situation, and only visa holders were permitted to enter the country), you come arrive and stay on the territory of the Czech Republic for 90 days, the maximum.

#### **Exchange student:**

I had written to Czech embassy about my Slovak permit and they told me that I can stay in Czech 1 year without any visas....

**IO:** In this case follow the instructions that the Czech Embassy gave you. We always recommend having this information / confirmation in a written form.

Exchange student: What happens if we do not have our visas by the time we arrive?

**IO:** Check with your embassy if it is possible to arrive without the visa. The list of countries whose citizens are exempt from the visa requirement for travel to the Schengen Area – based on Regulation (EU) 2018/1806 (for 90 days) is <a href="here">here</a>. If you cannot arrive without the visa, you will start studying remotely from your home, and arrive when the visa is granted.

#### **Exchange student:**

How many days do we have before we should apply for the resident permit since we arrived in Czech republic? Is it within 90 days?

#### IO: (Dominik Obruča EO UK)

If you plan to apply for a resident permit after your arrival, you have to book an appointment at the Ministry of Interior. Please, but do it as soon as possible. More information are here: <a href="https://cuni.cz/UKEN-366.html#15">https://cuni.cz/UKEN-366.html#15</a>. You should apply within 90 days after your arrival, but it's better to apply as soon as possible. If the covid situation gets worse, the arrival to the Czech Republic (for example if you'll visit your home country during your stay) without a resident permit might be complicated.

#### **Exchange student:**

If you are from the EU it is worth considering keeping your own national plan, as EU rules prohibit price gouging and Czech prices are some of the most expensive in the EU.

**IO:** Unfortunately, we do not understand this question / comment. Please, contact your IO coordinator if you need more information.

## **Exchange student:**

Is it possible to get a newer admission letter, since from VZP Czech Insurance they are saying they cannot consider admission letters older than 90 days? If yes, how soon?

**IO:** Yes, we can provide it in a few days, please contact your faculty coordinator.

## **Other**

## **Exchange student:**

When is the online meeting about the courses tomorrow? Do we still get an email or have we already received one?

**IO:** It is at 3 pm, here is the <u>link</u>.

**Exchange student:** Could you just real quick post the link to this very presentation?

**IO:** All presentations and videos will be posted <u>here</u>.

#### **Exchange student:**

Could you please recommend us a Czech provider of mobile connection? Where can we buy a SIM card?

**IO:** ESN (Erasmus Student Networking) offers sim cards to incoming students. The offer is based on the contract that ESN has with a provider called Vodafone. More information is available <a href="https://example.com/here-exam

In addition, if you decide to buy a sim card at other local providers (i.e., Vodafone, O2, T-Mobile, etc.) you will prove your student status with an ISIC card only.

## **Exchange student:**

Greetings I am a Swedish Citizen therefore have an EHIC insurance card - to whom or if any do I have to provide that to?

**IO:** You need to register with EHIC insurance card at any branch of an insurance company VZP (Veřejná zdravotní pojišťovna). See the branches in Prague <u>here</u>.

## **Exchange student:**

Is it necessary to have a credit card? Because I have a debit one.

IO: Debit cards are accepted for payments in the Czech Republic.

Exchange student made a general WhattsApp group. Join if you want: https://chat.whatsapp.com/JqrnK7XDKfr2jQZAVvVK1Y